

Nicole Laffan, AuD, MS, CCC-A/SLP

Audiology Clinic Director and Associate Clinical Professor
Department of Communication Sciences and Disorders
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EDUCATION

- 2018 Doctorate Degree in Audiology
 A.T. Still University School of Health Sciences, Mesa, AZ
- 1999 & 2000 Dual Masters Degree in Speech-Language Pathology (1999) Audiology (2000)
 Northeastern University, Boston, MA
- 1997 Bachelor of Science Degree in Communication Sciences and Disorders
 Boston University, Boston, MA

EMPLOYMENT HISTORY

ACADEMIC APPOINTMENTS

- 2022-Present *Audiology Clinic Director*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Manage operation of Audiology Clinic in the Speech-Language Hearing Center including the budget, audiology staff, products and pricing from hearing aid manufacturers, marketing and expansion of the services offered, and student experiential opportunities.
- 2023-Present *Associate Clinical Professor*
- 2019-2023 *Assistant Clinical Professor*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Provide audiological care for clients by conducting evaluations, dispensing amplification and custom hearing protection, and offering counseling in the Speech-Language and Hearing Center. Supervise speech-language pathology graduate students conducting evaluations, providing therapeutic services for speech-language clients, and providing aural rehabilitation training for audiology clients. Coordinate and supervise a hearing screening outreach program in the community. Serve as academic adviser for graduate students. Participate in committees and activities to promote and support students and the university. Teach undergraduate and graduate level courses (see Courses).
- 2019 *Audiology Clinic Director, Part-Time*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Served as an academic advisor for audiology doctorate students, developed workshops, recruited presenters, and assisted with commencement ceremonies.

- 2013-2019 *Audiology Clinical Teaching Faculty, Part-time*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Supervised audiology doctorate students conducting hearing evaluations and selecting and fitting amplification on clients. Assisted in preparation and participated in Doctor of Audiology Commencement and Hooding Ceremonies.
- 2013-2019 *Adjunct Teaching Faculty*, Department of Communication Sciences and Disorders, Emerson College, Boston, MA
Taught the undergraduate course Introduction to Audiology- CD 467 and the graduate course Audiology for Speech-Language Pathologists- CD 689.
- 2008-2009 *Speech-Language Pathology Clinical Teaching Faculty, Part-time*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Supervised graduate speech pathology students conducting evaluations and providing therapy.
- 2003-2004 *Adjunct Teaching Faculty*, Department of Communication Sciences and Disorders, Northeastern University, Boston, MA
Taught a graduate course on Language Acquisition and Disorders for three semesters.

PROFESSIONAL CLINICAL EXPERIENCE

- 2013-Present Commonwealth of Massachusetts, Division of Professional Licensure, Board of Registration of Speech-Language Pathology and Audiology, Boston, MA
Speech-Language Pathology & Audiology Professional Licensure Board Board Member (2013-p); Board Secretary (2013-2016); Board Chair (2016-p)
Review legal cases, determine sanctions, create and revise policies and regulations.
- 2013-2019 Stoneham Public Schools, Stoneham, MA
Speech-Language Pathologist and Educational Audiologist
- 2010-2013 HearUsa, Somerville, MA
Clinical Audiologist
- 2009-2011 Bedford Public School System, Bedford, MA
Speech-Language Pathologist and Educational Audiologist
- 2007 LABBB Preschool, Burlington, MA
Speech-Language Pathologist
- 2001-2005 Perkins School for the Blind, Deafblind Program, Watertown, MA
Speech-Language Pathologist and Educational Audiologist (2002-2005)
Speech-Language Pathology Clinical Fellow (2001-2002)

2000-2005 Massachusetts Eye & Ear Infirmary, Boston, MA
Audiologist (2002-2005)
Audiology Clinical Fellow (2000-2001)

SCHOLARSHIP/ CREATIVE ACTIVITY

PUBLICATION

[Laffan, N. \(2021\). What is the Medically Necessary Part of Hearing Health that is Rarely Provided: Auditory Rehabilitation. *Hearing Health: A Publication of Hearing Health Foundation*. \(Fall 2021\), 14-16.](#)

MEDIA CONTRIBUTIONS

- Hibbert, C. (2023, August 7). Noise from pickleball can be annoying. But is it torture? Northeastern University News@Northeastern (Interview).
<https://news.northeastern.edu/2023/08/07/noise-from-pickleball-can-be-annoying-but-is-it-torture/>
- Alston, P., & Siegel, J. (2022, Aug 26). “What you should know about the risks of over-the-counter hearing aids, according to an audiologist”. GBH Radio. (Interview).
<https://www.wgbh.org/news/science-and-technology/2022/08/26/what-you-should-know-about-the-risks-of-over-the-counter-hearing-aids-according-to-an-audiologist>
- Siegel, J. (2022, June 9). “How to protect your ears from the decibel danger zone at the movies this summer”. GBH Radio. (Interview).
<https://www.wgbh.org/news/arts/2022/06/09/how-to-protect-your-ears-from-the-decibel-danger-zone-at-the-movies-this-summer>
- Kuzub, A. (2022, August 19). What You Need to Know Before Buying OTC Hearing Aids. Northeastern University News@Northeastern. (Interview).
<https://news.northeastern.edu/2022/08/19/hearing-aid-otc/>
- Taylor Price, J. (2022, May 26). Seeing Just One Movie in the Theatre Could Damage Your Hearing. Northeastern University News@Northeastern. (Interview).
<https://news.northeastern.edu/2022/05/26/movie-theater-hearing-damage/>
- Chabot, H. (2022, February 3). Havana Syndrome Mysteries Slowly Revealed. Northeastern University News@Northeastern. (Interview).
<https://news.northeastern.edu/2022/02/03/what-is-havana-syndrome/>
- Ramjug, P. (2020, November 12). NU Professor Gives Back as COVID Creates More Barriers for Those with Hearing Loss. Northeastern University News@Northeastern. (Interview).
<https://news.northeastern.edu/2020/11/12/shes-helping-the-hearing-impaired-overcome-barriers-during-the-covid-19-pandemic/>

PRESENTATIONS

NORTHEASTERN UNIVERSITY INVITED PRESENTATIONS

- Laffan, N. (2024, January). *How Nurses Can Improve Communication with Patients with Hearing Loss*. Nursing Program, Northeastern University. Boston, MA.
- Laffan, N. (2023, July). *What Does it Mean to Hear...Introduction to the Profession of Audiology*. Innovations in Health Professions-Accelerate Pre-College Program, Northeastern University. Boston, MA.
- Laffan, N. (2022, July). *Introduction to the Profession of Audiology and Hearing Screening Training*. Innovations in Health Professions-Accelerate Pre-College Program, Northeastern University. Boston, MA.
- Laffan, N. (2022, Mar). *Audiology Profession and Anatomy and Physiology of the Hearing Mechanism*. Intro to Communication Sciences and Disorders Course, Northeastern University. Boston, MA.
- Dudley, L. & Laffan, N. (2022, Jan). *Tinnitus: Causes and Treatment Modalities and Increase During COVID*. Interdisciplinary Lecture hosted by School of Nursing. Northeastern University. Boston, MA.
- Laffan, N. (2021, Oct). *Hearing Screenings: How and Why*. Clinical Procedures Course, Northeastern University. Boston, MA.
- Laffan, N. (2021, July). *Profession of Audiology and the Interdisciplinary Connection with Speech-Language Pathologists*. Innovations in Health Professions-Accelerate Pre-College Program, Northeastern University. Boston, MA.
- Laffan, N. (2021, Mar). *Audiology Profession and Anatomy and Physiology of the Hearing Mechanism*. Intro to Communication Sciences and Disorders Course, Northeastern University. Boston, MA.
- Laffan, N. (2020, Dec). *Hearing Screenings: How and Why*. Clinical Procedures Course, Northeastern University. Boston, MA.
- Laffan, N. (2020, Mar). *Audiology Profession and Anatomy and Physiology of the Hearing Mechanism*. Intro to Communication Sciences and Disorders Course, Northeastern University. Boston, MA.
- Laffan, N. (2020, Mar). *What the SLP needs to Know About Amplification in 2020*. Advanced Clinical Seminar Course, Northeastern University. Boston, MA.
- Laffan, N. (2019, Sept). *Hearing Screenings: How and Why*. Clinical Procedures Course, Northeastern University. Boston, MA.
- Laffan, N. (2019, July). *Profession of Audiology and the Interdisciplinary Connection with Speech-Language Pathologists*. Innovations in Health Professions-Accelerate Pre-College Program, Northeastern University. Boston, MA.

INVITED PRESENTATIONS

- Laffan, N. (2024). *Deaf Health: Current Hearing Technology and How to Communicate with Patients of Various Degrees of Hearing*. UMASS Chan Medical School, Worcester, MA.
- Laffan, N. (2022, Nov). *Ask an Audiologist*. Hearing Loss Association of America. Boston, MA.

- Belote, M. & Laffan, N. (2022, June). *Cortical Vision Impairment and Central Auditory Processing Disorder*. Boston Children's Hospital CVI: Collaboration for Change Conference. Boston, MA.
- Laffan, N. (2022, May). *Amplification Options in 2022: Hearing Aids, Implantable Devices, and Assistive Listening Devices*. CUNY Research Foundation. New York, NY.
- Laffan, N. (2022, May). *How Does Hearing Loss Impact Speech and Language Development: Does Degree of Hearing Loss or Educational Approach Matter*. CUNY Research Foundation. New York, NY.
- Laffan, N. (2022, Apr). *Hearing Loss 101: Understanding the Anatomy and Physiology of the Hearing Mechanism and the Various Types of Hearing Loss*. CUNY Research Foundation. New York, NY.
- Laffan, N. (2022, Mar). *Transition Planning for Young Adults: Interviewing Skills & Job Readiness*. New York Deaf-Blind Collaborative. New York, NY.
- Laffan, N. (2022, Mar). *Transition Planning for Young Adults: Communication Skills in the Workplace & Beyond*. New York Deaf-Blind Collaborative. New York, NY.
- Laffan, N. (2022, Feb). *Understanding Hearing Loss and Tips to Improve Communication*. Veronica B. Smith Senior Center Age Strong Commission. Brighton, MA.
- Laffan, N. (2021, Dec). *Central Auditory Processing Disorders Overview*. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, Nov). *Communication Skills in the Workplace during the Transition to Work Conference*. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, Oct). *Amplification Options-Hearing Aids, Implants, and Assistive Listening Devices*. Foundations in DeafBlindness Series. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, Oct). *Hearing Loss-Types, Cause, and Degrees and the Impact on Speech and Language Development*. Foundations in DeafBlindness Series. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, July). *Communication 101 during the Transition to Work Conference*. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, July). *Interviewing Skills during the Transition to Work Conference*. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2021, Jan). *Hearing Loss and Educational Implications*. Virtual Winter Summit Conference. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2020, Oct). *Hearing loss and the Impact for School-Aged Children*. Foundations in Deafblindness Virtual Conference. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2020, July). *Communication Strategies for Teenagers with Visual and Hearing Impairments*. Pre-Employment Transition Services Virtual Conference. New England Consortium on Deafblindness. Watertown, MA.
- Laffan, N. (2017, July). *Introduction to the Profession of Audiology and the Auditory System*. Emerson College. Boston, MA.
- Laffan, N. (2016, Nov). *How to Teach a Student with Hearing Loss*. Stoneham Public Schools. Stoneham MA.

- Laffan, N. (2016, July). *Introduction to the Profession of Audiology and the Auditory System*. Emerson College. Boston, MA
- Laffan, N. (2014, Apr). *Introduction to Basic Audiology, Amplification, and Assistive Listening Devices*. New England Consortium for Deafblind Projects. Wethersfield, CT.
- Laffan, N. (2013, May). *Understanding the Audiogram and Hearing Devices for the 0-3yr Population*. Decibels Foundation. Concord, MA.
- Laffan, N. (2013, Apr). *Introduction to the Profession of Audiology and the Auditory System*. Emerson College. Boston, MA.
- Laffan, N. (2012, Nov). *Introduction to Audiology, Hearing Devices, and Aural Habilitation Therapy*. Waltham Public Schools. Waltham, MA.
- Laffan, N. (2011, Dec). *Introduction to Amplification and Assistive Listening Devices*. New England Consortium for Deafblind Projects. Watertown, MA.
- Laffan, N. (2008, Oct). *Speech and Language Development*. First Connections and Healthy Families Organization. Bedford, MA.
- Laffan, N. (2008, May). *How to Elicit Language from Toddlers Whose Primary Language is not English*. Russell J. Call Children's Center. Northeastern University. Boston, MA.
- Laffan, N. (2008, Feb). *Speech and Language Development*. Watertown Family Network. Watertown, MA.
- Laffan, N. (2008, Feb). *Speech and Language Development*. Stowe Area Family Network. Stowe, MA.
- Laffan, N. (2007, July). *Why and How to Teach Sign Language to Hearing Children*. Hanscom Air Force Base. Lexington, MA.
- Laffan, N. (2007, Apr). *Speech and Language Development*. Hanscom Air Force Base. Lexington, MA.
- Laffan, N. (2007, Jan). *Speech and Language Development*. First Connections and Healthy Families Organization. Concord, MA.

APPLIED PRESENTATIONS

- Laffan, N. (2020, June). *Hearing Loss and the Impact on Speech-Language Development*. Massachusetts Early Intervention Conference. Amherst, MA. (Conference canceled)

TEACHING AND ADVISING

COURSES

- Summer 2024 SLPA 1203-Introduction to Audiology, Enrollment:11
- Spring 2024 SLPA 6219-Aural Rehabilitation, Enrollment:24
- SLPA 6341-Lang Disorders in Children 2, Enrollment:67
- Fall 2023 SLPA 1203-Introduction to Audiology, Enrollment:14
- Spring 2023 SLPA 6219-Aural Rehabilitation, Enrollment:34
- SLPA 6341-Lang Disorders in Children 2, Enrollment:53
- Fall 2022 SLPA 1203-Introduction to Audiology, Enrollment:18

Spring 2022	SLPA 6219-Aural Rehabilitation, Enrollment:17
	SLPA 6341 02-Lang Disorders in Children 2, Enrollment:45
	SLPA 6341 01-Lang Disorders in Children 2, Enrollment:43
Fall 2021	SLPA 1203-Introduction to Audiology, Enrollment:17
Spring 2021	SLPA 6219-Aural Rehabilitation, Enrollment:20 (New Course)
	SLPA 6341-Lang Disorders in Children 2, Enrollment:36
Fall 2020	SLPA 1203-Introduction to Audiology, Enrollment:13
Spring 2020	SLPA 1203-Introduction to Audiology, Enrollment:12
	SLPA 6341-Lang Disorders in Children 2, Enrollment:55 (New Course)
Spring 2019	SLPA 1203-Introduction to Audiology, Enrollment:8 (New Course)
Fall 2018	SLPA 5110-Lang Disorders Across the Lifespan, Enrollment:6 (New Course)

CLINICAL SUPERVISION OF GRADUATE STUDENTS

Summer 2024	SLP Clinic, Supervised 7 students
Spring 2024	SLP Clinic, Supervised 6 students
Fall 2023	SLP Clinic, Supervised 4 students
Summer 2023	SLP Clinic, Supervised 5 students
Spring 2023	SLP Clinic, Supervised 6 students
Fall 2022	SLP Clinic, Supervised 10 students
Summer 2022	SLP Clinic, Supervised 7 students
Spring 2022	SLP Clinic, Supervised 10 students
Summer 2021	SLP Clinic, Supervised 7 students
Spring 2021	SLP Clinic, Supervised 10 students
	SLP Clinic, Supervised 4 students
Fall 2020	SLP Clinic, Supervised 2 students
	SLP Clinic, Supervised 3 students
Spring 2020	SLP Clinic, Supervised 8 students
Fall 2019	SLP Clinic, Supervised 8 students

ADVISING ACTIVITIES

2023-present	Advised 10 graduate students; 5 (class of 2024) and 5 (class of 2025)
2022-2023	Advised 13 graduate students; 8 (class of 2023) and 5 (class of 2024)
2021-2022	Advised 12 graduate students; 4 (class of 2022) and 8 (class of 2023)
2020-2021	Advised 8 graduate students; 4 (class of 2021) and 4 (class of 2022)
2019-2020	Advised 4 graduate students; 4 (class of 2021)

PROFESSIONAL LICENSURES AND CERTIFICATIONS

2002-Present	American Speech-Language Hearing Association Certified Speech-Language Pathologist
2002-Present	Massachusetts Board of Registration of Speech Language Pathology and Audiology Licensed Speech-Language Pathologist, License #5840
2001-Present	American Speech-Language Hearing Association Certified Audiologist

- 2001-Present Massachusetts Board of Registration of Speech Language Pathology and Audiology Licensed Audiologist, License #713
- 2005-Present Massachusetts's Teacher Certified – Speech/Language/Hearing -All Levels-Professional, License #361659
- 2000-2005 Massachusetts's Teacher Certified – Speech/Language/Hearing -All Levels-Initial, License #361659

SERVICE AND PROFESSIONAL DEVELOPMENT

SERVICE TO NORTHEASTERN

Department Service

- 2022-Present CSD Merit Committee
- 2022-2023 CSD Curriculum Committee
- 2019-2022 CSD Continuing Education Committee
- 2019-2022 CSD Alumni/Public Relations Committee
- 2020-2022 CSD Academic Standing Committee
- 2020-2022 Participated in student Interviews, New Student Acceptance Day Celebrations, Orientation, Comprehensive Exams, and Graduation/Send Off Celebrations
- 2020 Team Manager for CSD Walk N' Talk Club
- 2017-2019 Doctor of Audiology Hooding and Commencement Faculty Marshal and Presenter of the Audiology Oath

College Service

- 2023-Present SoCRS Promotion Committee
- 2022-Present Bouvé Undergraduate Curriculum Committee
- 2021-2023 Bouvé Interprofessional Research, Education, and Practice (IPREP) Committee
- 2022 Bouve Graduate Commencement Faculty Marshal
- 2019, 2021, 2022, 2023 Innovations in Health Professions-Accelerate Pre-College Program
- 2020 CSD Sign Language Club for undergraduate and graduate students, Founder and Facilitator

University Service

- 2023 Goldstein Simulation Laboratory Volunteer for Freshman DEI Simulation
- 2023-Present 125 Champion Campaign Volunteer
- 2022-Present Partnership with Disability Resource Center to purchase hearing assistive technology for students and assist with student and faculty training
- 2019 University Healthcare Fair Faculty Volunteer
- 2019, 2022 ASHA Graduate School Fair Faculty Volunteer

SERVICE TO THE PROFESSION

- 2020-Present Member of Hearing Loss Association of America (HLAA) Boston Chapter
- 2016-Present Massachusetts Board of Registration of Speech Language Pathology and Audiology, Chair of the Board
- 2013-Present Massachusetts Board of Registration of Speech Language Pathology and Audiology, Chair of the Board
- 2013-2015 Massachusetts Board of Registration of Speech Language Pathology and Audiology, Secretary of the Board (2013-2015)
- 2000-Present Member of American Speech Language and Hearing Association

SERVICE TO THE COMMUNITY

- 2007-Present Conducted professional presentations for community organizations including: New York Deaf-Blind Collaborative, Veronica B. Smith Senior Center Age Strong Commission; New England Consortium for Deafblindness, Decibel Foundation, Stowe Area Family Network, Watertown Family Network, First Connections and Healthy Families Organization

PROFESSIONAL DEVELOPMENT

Professional Development Summary

- 2003, 2020 American Speech Language and Hearing Association Award for Continuing Education (ACE)
- 2022 Completed 49.5 hours of Continuing Education
- 2021 Completed 78.5 hours of Continuing Education
- 2020 Completed 20.5 hours of Continuing Education
- 2019 Completed 50 hours of Continuing Education
- 2018 Completed 20 hours of Continuing Education

Professional Development Earned at Northeastern

- 2010-2022 Sexual Harassment Training
- 2019-2022 Security Training
- 2019-2022 Blood Born Pathogens Training
- 2019-2022 Health Insurance Portability & Accountability (HIPAA) Training
- 2022 Innovators in Health Equity and Racial Justice: Achieving excellence in public health by promoting diversity and inclusion with Dr. Thea James (3/8/22)
- 2022 Client-Centered Care for the Autistic Population (3/26/22)
- 2021 Transgender Non-Conforming Students and Staff (11/6/21)
- 2021 Diversity Training on Handling Microaggressions in the CSD Classroom, Lab, or Clinical Setting organized by Dr. Kristen Allison (4/22/21)
- 2021 Inaugural CSDBOS Lecture on Justice and Equity by NU, BU, Emerson, and IHP (4/06/21)
- 2021 Interdisciplinary Lecture entitled, An AAC user tells his story and struggles with my family's help (3/20/21)

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2021	CSD DEI Open Forum (3/10/21)
2021	TIMs Software Training
2019	Intro to Blackboard (12/5/19), Tools for Creating Online Content (12/12/19), Grading on Blackboard (12/12/19), Intro to Panopto (12/18/19)

Professional Development Earned Outside of Northeastern

Lists available upon request