

Dierdre A. Jordan, MS

Bouvé College of Health Sciences (617) 373-5496
Senior Cooperative Education Coordinator (617) 373-3961 (fax)
203F Robinson Hall d.jordan@northeastern.edu
Northeastern University
Boston, MA 02115

Education

Northeastern University, Boston, Massachusetts
Master of Science Degree in College Student Development and Counseling, 1994
Emmanuel College, Boston, Massachusetts
Bachelor of Arts Degree in English Communications, 1992
St. Mary’s College Dublin, Ireland and Louvain, Belgium, Semester Abroad, 1991

Experience

Northeastern University, Boston, Massachusetts

Department of Health Sciences

<i>Senior Cooperative Education Coordinator</i>	July 2020 - Present
<i>Associate Cooperative Education Coordinator</i>	July 2013 – June 2020
<i>Assistant Cooperative Education Coordinator</i>	July 2007 – June 2013

Coordinate health science cooperative education program at the undergraduate level. Counsel and refer students to appropriate co-op positions. Assist student in clarifying career goals, developing job finding skills and preparing for graduate programs. Maintain current positions through on-site visits with students and employers. Develop new positions to reflect changing student needs and geographical distribution. Teach, serve on department, college and university committees.

Boston University, Boston, Massachusetts

Graduate School of Management

<i>Assistant Director Health Sector Management Program (HSM)</i>	2003-2007
--	-----------

Advise 170+ full and part time graduate business students regarding course selection, degree requirements, and general academic policies and procedures. Work as part of the general advising team participating in many annual campus events such as orientation, open houses and commencement. Advise dual degree programs. Manage the Health Sector Management Program. Act as a member of the internship/job search team for the HSM students. Participate in program development committee for HSM program.

New England College of Optometry, Boston, Massachusetts

Director of Student Life/Coordinator of Student Life 1998-2003

Served as advisor to various student organizations. Managed annual housing event and student health insurance program. Developed relationships with Optometrists for future graduate hiring. Coordinated all aspects of annual commencement and related awards ceremony, defining criteria and coordinating selection process.

Assistant to Registrar 1996-1998

Provided support to the Registrar. Supervised all aspects of the federal work study program. Administered all requests for professional educational verification.

Suffolk University, Boston, Massachusetts

Assistant, Student Activities Office 1995-1996

Served as key advisor for various student groups. Created and administered student activities survey.

Instruction Northeastern University Bouvé College of Health Sciences

HSCI 2000 Introduction to Professional Development 2007 – Present

Introduces students to the Bouvé Cooperative Education Program and provides them with the opportunity to develop job-search and career-management skills. Offers students an opportunity to perform assessments of their workplace skills, interests, and values and discuss how they impact personal career decisions. Students also have an opportunity to prepare a professional-style résumé, learn proper interviewing techniques, and gain an understanding of the opportunities available to them for co-op. Introduces career paths, choices, and career decision making. Familiarizes students with workplace issues relative to their field of study and teaches them to use the cooperative education database in the job-search process. Presents and discusses co-op policies, procedures, and expectations of the Bouvé Cooperative Education Program and co-op employers. (19 students per section, multiple sections fall and spring; solo instructor)

HSCI 1000 College: An Introduction 2010 - 2014

Provides an introduction to the University, college, and health professions to enhance students' understanding of self and the decisions they make academically and socially as members of the

University's diverse, multicultural community. Group activities and individual assignments along with active participation in a learning community help students adjust to life on an urban campus, develop a better understanding of the learning process, acquire essential academic skills, and make connections with the faculty and students in the college. (19 students per section; one section fall only; solo instructor)

Service

Northeastern University

Member, Co-op Advisory Council (2018-Present)

Faculty Advisor, Peer Health Exchange Student Group (2012 –Present)

Faculty Marshal, Undergraduate Commencement (2008-Present)

Search committee member for Program Manager for Pre-Health Advisor (2018)

Participant K-12 Experiential Educator Program (2017)

Invited Speaker Husky Ambassador Training on What to Say About Co-op (2016)

Nominated and supported student Provost Research grant award winner based on her International Coop (2015)

Member, Co-op Cross Referral Taskforce (2012)

Nominator, Paul Pratt Cooperative Education Award winner for International Coop (2012)

Faculty Advisor, Nutrition Interest Group (2012-2014)

Faculty Advisor, Vision NU Student Group (2011-2014)

Nominator, Thomas McMahon Cooperative Education Award winner (2010)

Member, Cooperative Education Awards Committee (2008-2015)

Contributor, Cooperative Education Presentation to local Community Health Centers (2008)

Contributor, Pre-medical Access to Clinical Experience project (2008)

Bouvé College of Health Sciences

Member COMET Committee (2018)

Member, One Faculty (2018)

Member and Co-Chair Faculty Council (2017-Present)

Member, search committee for new Physical Therapy Co-op faculty member

Member, Undergraduate Academic Affairs Committee (2010-2018)

Contributor, Internal Review of Northeastern University Physician Assistant Program (2011)

Bouvé Cooperative Education Program

Assisted with Nursing Simulation Program (2019)

Member, Merit Committee & Chair 2015 (2012-2015)

Department of Health Sciences

Assisted with inaugural health science department graduation (2019)

Member, Health Science Awards Committee (2014-2017)

Member, Health Science Curriculum Review Committee (2014)

Member, Health Sciences Department Strategic Planning Group (2012)

Contributor, Health Science Department Newsletter (2012-Present)

Contributor, Health Science Curriculum Report (2010)

Member, Undergraduate Health Science Committee (2006-Present)

Presenter, Health Science Fridays (2008-Present)

Presenter, Open Houses, Orientation, Welcome Days, What's In a Major (2007-Present)

Community

Patient Partner, Cambridge Health Alliance (CHA), Patient Safety Committee (2019-Present)

Member, Performance Improvement Team, Cambridge Health Alliance (CHA) (2012-Present)

Member, Advisory Board Arlington Catholic High (2012-2018)

X-PIT Process Improvement Team, Cambridge Health Alliance (CHA) (2013-2015)

On campus sponsor and coordinator for Aware for All Boston Conference (clinical education research day) (2014)

Member, St. Clement School Parent Advisory Committee (2010-2013)

Blood Donor, American Red Cross (2008-Present)

Professional Associations

Member, New England Association for Cooperative Education and Field Experience (2008-2010)

Member, Cooperative Education and Internship Association (2008-2010)

Awards

Northeastern University, Delta Zeta Outstanding Faculty (2019)

Janet P. Mackie Advisor of the Year of the National Residence Hall Honorary (2013-2014)

Of the Month Award: The Janet P. Mackie Chapter of the National Residence Hall Honorary (2013)

Invited Guest, US Air Force Health Professions Commissioning Ceremony (2012)

Northeastern University, Sigma Delta Tau Outstanding Faculty (2010)

Invited Guest, Student Athlete Scholar Luncheon (2010)

Presentations and Conferences

Local/Regional

“Improving the Elicitation of Patient Preferences for Patient-Centered Diabetes and Depression Treatment: A Community-Based Participatory Action Research Project” (2017) Cambridge Health Alliance Gold Fellowship Conference, Cambridge, MA

Attended Protected Health Information Training for Patient Partners through Cambridge Health Alliance (CHA) (2017) Somerville, MA

Invited Speaker, Cambridge Health Alliance (CHA) Cambridge Pediatrics (2016) to speak on Patient Experience Cambridge, MA

Attended Academic Innovation Collaborative (AIC) at Harvard Medical School (2015) as a Patient Partner for Cambridge Health Alliance Boston, MA

“A Project to Increase the Utilization of Pre-visit Huddling at a Patient Centered Medical Home” CHA (2014) Cambridge Health Alliance Academic Poster Session Co-author, Cambridge, MA

“Where are the Patients in the Patient Centered Medical Home?” (2013) Massachusetts League of Community Health Centers' Annual Clinical Conference, Westborough, MA

“Students Learning to Tell Their Stories” (2009) New England Association for Cooperative Education and Field Experience New York State Cooperative and Experiential Education Association, Hancock, MA

“Redefining Career Paths through Co-op and Reflection” (2008) New England Cooperative Education and Field Experience, Saratoga Springs, NY

National

“Broadway Health Care Proxy Improvement Project: A Multi-Layered Approach” (2018) Cambridge Health Alliance (CHA) Academic Poster Session and Lean Healthcare Academic Conference at Stanford University, Cambridge MA and Stanford, CA

Invited Speaker CASHI Learning Session, speaker on Process Improvement in Primary Care (2018) Boston, MA

“Interprofessional Learning Continuum: Learn it, Love it, Live it” (2017) Association of Schools of Allied Health Professions, San Antonio, TX

Acknowledgement for contributions for article published in Journal of Health Care for the Poor and Underserved on the development of the dental co-op at Boston Healthcare for the Homeless

“Co-op Learning Experiences and Learning Outcomes of Dual Degree Students (BS Health Sciences/MPH Urban Health)” (2015) Association of Schools and Programs of Public Health (ASPPH)

“Students as Change Agents: An Expanded Interdisciplinary, Primary Care Model” (2015) Association of Schools and Programs of Allied Health (ASAHP) Scottsdale, Arizona

“Northeastern University Interprofessional Oral Health Co-op Program” (2015) Collaborating Across Borders Conference (CAB-V) Roanoke, Virginia

“Creating Effective Teams, Population Health, Patient Partnerships, and Workforce Systems for Success” (2014) Institute for Healthcare Improvement 15th Annual International Summit on Improving Patient Care in the Office Practice and the Community (Part of team that presented for half day mini course on PCMH) Washington, DC

Invited Speaker, Institute for Healthcare Improvement Patient Partner, (2014) Cincinnati Children’s Medical Senior Leadership Team and Board of Trustees Retreat Cambridge, MA

International

Peer review Committee for Global Internship Conference Presentation (GIC 2016) Boston, MA

Attended meet and greet with Mary Freer, CEO of Change Day Australia (2016) Somerville, MA

Attended, Leaders in Caring for Underserved Populations in Boston and Globally, Harvard Medical School (2016) Boston, MA

“A Wide Range of Global Experiences for Bouve College of Health Science Students” (2015) Global Internship Conference (GIC) Dublin, Ireland