

CURRICULUM VITAE

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EDUCATION

- Northeastern University, School of Education
Doctor of Education September 2012
Dissertation: The Development of Self-Efficacy and Self-Esteem
in Pharmacy Students Based on Experiential Education
- Northeastern University Bouvé College of Pharmacy and Health Sciences
Master of Health Professions in Health Policy September 1996
- Massachusetts College of Pharmacy and Allied Health Sciences
Master of Science in Pharmacy Administration June 1983
- Northeastern University College of Pharmacy and Allied Health Sciences
Bachelor of Science in Pharmacy June 1978

PROFESSIONAL REGISTRATION

- Massachusetts Board of Registration in Pharmacy
Registered Pharmacist, License Number 17355 Expires December 31, 2012
- Massachusetts Notary Public Commission expires December 27, 2013

SCHOLARLY ACTIVITIES

Poster Presentations

A Comparison of the Structure of the Offices of Experiential Education in a Regional Consortium. Feret B, Fisher K, Simeone M, Abdelmageed A, Fekete G, Baldinger S, Blaser R, Copeland D, Ventocilla L, Yorra, M, Basile C, DiFrancesco P, Lepage J, Simonian C, Tanzer K, Bragaw L, Hritcko P, Phaneuf M, Tyczkowski P, Krebs J, Nicholas B, Poulter D, Sophinos J., American Association of Colleges of Pharmacy Annual Meeting, Seattle, WA, July 2010

Payment and learning, can they co-exist in the IPPE world? American Association of Colleges of Pharmacy Annual Meeting, July 2009

A Deaf Student: Challenges and Successes with the P1 to P3 curriculum, American Association of Colleges of Pharmacy Annual Meeting, July 2008

A Comparison of Full-time Paid Introductory Pharmacy Practice Experience (IPPE) to a Traditional Unpaid Model, American Association of Colleges of Pharmacy Annual Meeting, July 2008

Pharmacy Socialization: Comparing Students in a Co-op Program to Students in a Traditional School Calendar, American Association of Colleges of Pharmacy Annual Meeting, July 2006

A Deaf Pharmacy Student, Challenges and Successes with Introductory Pharmacy Practice Experiences, American Association of Colleges of Pharmacy Annual Meeting, July 2005

Assessing the Impact of Cooperative Education on Early Experiential Learning
American Association of Colleges of Pharmacy Annual Meeting, July 2004

Assessing the Impact of Cooperative Education on Early Experiential Learning, at the Third International Conference on Practice-Oriented Education, November 2005

Co-op and Self-care: Dynamic Duo, Proctor and Gamble Non-prescription Academy, Cincinnati, OH, J. Van Amburgh, R. Blaser, and M. Yorra, September 2003

An Educational Strategy to Provide up to 12 months of Full-time Introductory Pharmacy Practice Experience in a Trimester Calendar, American Association of Colleges of Pharmacy Annual Meeting, Minneapolis, MN, July 2003

The Utilization of Cooperative Education – Early Experience to Enhance and Augment the Teaching of Non-prescription Medication at Northeastern University’s School of Pharmacy, Proctor and Gamble Non-prescription Academy, Cincinnati, OH, J. Van Amburgh, R. Blaser, and M. Yorra, September 2002

Northeastern University School of Pharmacy Practice Oriented Education, Northeastern University, Practice Oriented Education Conference Poster and presentation, April 2001

A Method for Completing Early Experiential Education in a Pharmacy Setting, New England Association of Cooperative Education and Experiential Field Education Fall Conference, November 3-5, 2002

Cooperative Education: A Method for Completing Early Experiential Education, American Association of Colleges of Pharmacy Annual Meeting, Toronto, CA: July 2001

Assessment the Impact of Cooperative Education on Early Experiential Learning, American Association of Colleges of Pharmacy Annual Meeting, Salt Lake City, Utah July 2004

Book Review

“The Lost Art of Drawing the Line, How Fairness Went Too Far”, Philip K. Howard, Random House, for the Suffolk Law School Quarterly Review, 2002

PROFESSIONAL EXPERIENCE

Northeastern University, Boston, MA 1992 - Present
Department of Cooperative Education

Pharmacy Consultant to the Department of Cooperative Education November 1992 to December 1993

Employed to revitalize a co-op program to meet the needs of the students, employers and school. The program was turned around within one year to make it one of the most exemplary co-op programs at Northeastern.

Assistant Cooperative Education Coordinator January 1994 – July 1996
Associate Cooperative Education Coordinator July 1996 – July 2004
Senior Cooperative Education Coordinator July 2004 to present

Employed as a permanent member of the cooperative education faculty receiving the first promotion in 1996 to an Associate level and then became the first person in the department to be promoted to a Senior Coordinator position in 2004. Responsible for the management of the Pharmacy Cooperative Education Program with over 700 students, 150 employers and over 40 school faculty. The Co-op Program in Pharmacy assists students with early experiential skills and prepares them for employment in the pharmacy field. Co-op faculty prepares the student for the co-op process, promotes the success of the student on co-op, and facilitates reflection with the student upon their return to school. Measurable outcomes and assessment tools were developed by my colleague and me to document student achievement after each experience. The Pharmacy Cooperative Education Program meets the American Council of Pharmaceutical Education (ACPE) introductory pharmacy practice experiential (IPPE) requirements, receiving the only exemption in the ACPE standards for the use of paid experiences.

The integration between the Doctor of Pharmacy curriculum and co-op components are carefully planned and executed throughout the student's overall time in the pharmacy program, resulting in a continuum of learning. Students are well-prepared for success in their clinical courses, Advanced Pharmacy Practice Experiences and as a licensed pharmacist.

During a faculty vacancy, I temporarily managed the Speech-Pathology and Audiology, and the Toxicology/Medical Lab Science undergraduate programs for one year.

Cooperative Education Teaching: To prepare the students to enter the professional work place, I developed and co-taught a co-op orientation series discussing topics including resume writing, interviewing skills, job offer evaluation, workplace behavior, sexual harassment issues, confidentiality of medical and proprietary information, and expectations of performance by pharmacists. This was formalized into a 1 credit course titled Pharmacy Co-op Seminar I in the fall of 1997 and was taught twice a year in the fall and winter quarters through the 2000-2001 academic year.

School of Pharmacy Teaching: With the change to the all Doctor of Pharmacy curriculum in 2000, I worked to design and implement several preparation courses with pharmacy faculty. They include Introduction to the Profession of Pharmacy, Introduction to Pharmacy Practice, and Pharmacy Care I and II. The purpose of these courses were to prepare students for their co-op experiences, help them set goals to accomplish during their co-op, and reflect upon returning to school on what was learned. Pharmacy Care I and II required the student to complete an assignment during a co-op period, which is a topic of a course they take upon their return to campus. Students presented an oral case study developing skills needed during their more advanced clinical courses. With the change to semesters, courses have been revised so I am the primary faculty for the Introduction to Pharmacy Practice course for sophomores, which is a one semester hour course which reviews co-op material as well as pharmacy technical skills for the student's first co-op experience. Teach various pharmacy practice topics, including Introduction to Sterile Products, Sterile Products and TPNs in the Comprehensive Disease Management course, and assisted in the Pharmaceutical Care Laboratory. I was a guest lecturer in the Drug Information Course presenting a lecture on new technology in pharmacy practice. Present a review of sterile products during the Board Exam Review sessions each spring.

Clinical Assistant Professor of Pharmacy Practice

January 1994 to Present

My pharmacy teaching responsibilities span the curriculum and range from a complete course to specific modules. The adjunct faculty title provides a faculty member status in the college.

Bouvé College Cooperative Education Group Leader January 1998 to January 2001

Promoted to the position of Group Leader with responsibility for the integration of Cooperative Education and the Bouvé College of Health Sciences within the curriculum. Represented Cooperative Education during the merger of the Bouvé College and the College of Nursing. Responsible for the coordination of open houses, summer orientations and monthly group meetings for 11 health coordinators. Responsible for covering programs during vacation and sick time.

Worked with the Provost to develop strategies to improve the relationship between Cooperative Education faculty and the University administration. Group leaders helped lead the department through a difficult three years with many major changes in the way Cooperative Education is delivered at Northeastern both in theory and in physical location within the college.

Worked with the Dean and Vice President of Cooperative Education in the short and long term achievement of goals related to cooperative education. Assist in presentations to the employers and board of trustees, as well as recruiting students for similar presentations. Worked with the faculty coordinators and Vice President of Cooperative Education to determine workload and staffing issues.

Assisted in the rewriting of the Group Leader's responsibilities. Worked to develop a recruitment process with the other Group Leaders, Vice President of Co-op and the Provost.

Pharmacy Co-op Newsletter and Webpage Editor: To enhance communication with the pharmacy students, employers and faculty, I initiated and continue to author the Pharmacy Cooperative Education Newsletter "*Working for You*," and Pharmacy Co-op Webpage, published since 1993. Topics include career development, pharmacy career alternatives, interviewing, workplace issues, behavior on the job, professional development, and other pharmacy topics. The scope has expanded to include pharmacy program, college and University wide related activities. "*Working for You*" is published two to three times per semester and is posted on the webpage: http://www.northeastern.edu/pharmacyoe/introductory_pharmacy/newsletter/ The Co-op webpage is part of the school of pharmacy webpage which I supply content for both students and employers, present and future. The webpage is: <http://www.northeastern.edu/bouve/pharmacy/coop.html>. The webpage also includes links to drug information sites, University sites, the National Association of Boards of Pharmacy, and other sites of importance to pharmacy students. The newsletter entered its 19th year in 2012.

Faculty Advisor to the Northeastern University American Pharmacists Association Academy of Students of Pharmacy January 1993 – Present

As the advisor, I assist the pharmacy students in the management and outcomes of the organization's activities and encourage and demonstrate professionalism to students throughout the curriculum. I also attend regional and national meetings with students, and arrange for speakers to present various topics of interest to students ranging from career information to how health care changes are affecting the pharmacy profession. I also coordinate and conduct the School Patient Counseling Competition and work with faculty to select a winner to represent NU at the National Patient Counseling Competition. Several nominations for national

awards have resulted in three winners: two for the One to One Patient Counseling Award and one for an Outstanding Community Pharmacist award.

President of the Northeastern University Pharmacy Alumni Club

November 1997 - Present

Participate on the Alumni Board of Governors and act as a link between the Alumni Office and the School of Pharmacy Alumni. Helped organize the School of Pharmacy 75th Anniversary Dinner in December, 2003, and the 25th Anniversary Reunion for the Class of 1978. Coordinate Alumni Receptions at the American Pharmacists Association's Annual meeting and participate in recruiting with the Admissions Office. Currently participating in the 50th year anniversary planning and celebrations of Northeastern University incorporating the New England College of Pharmacy in 1962 (85 years overall history).

Coordinator of the community service "Brown Bag Medication Programs"

1996 – 1999

Coordinated with the City of Boston Elderly Commission, the Center for Community Health Education Research and Service foundation and Northeastern University to utilize pharmacy and nursing students to provide health services and drug screenings two to three times a quarter.

Committee Activity:

Department of Cooperative Education

Merit Review Committee – Bouve representative 2004, 2010, Chair 2011

Nominated University-wide Co-op Award winners –Sarah Arnold and Daniel Yokell

Met with ACE Fellows from Adelphi University to talk about the co-op program
May 04

Nominated the Co-op Partner's Winner – Tufts NE Medical Center,
TRG Design Review Group – Assisted in the implementation of a university-wide computer system, 1994 – 1996

Group 2 Leader - For the health care co-op coordinators as a representative to the faculty and administration, 1994- 1995

Information Systems Committee (Chair) - Assist in the design issues of the Co-op Database system using the Paradox Relational Database, 1993 - 1995

Peer Review Committee for the 1994 - 1995 academic year

Faculty Agenda Committee - To plan the agenda for faculty meetings, 1994 - 1995

Co-opportunities Fair Committee - To determine the feasibility for a Co-op Job Fair,
1994- 1995

Group Leader Administrative Committee – assist Dean and Vice President with management of the co-op department and implementation of the “call to action”

Term Promotion Review Committee – reviewed candidates for promotion from assistant to associate coordinator 2000, 2002 and 2003 academic years

Several search committees for cooperative education faculty

Multidisciplinary Task Force Committee to discuss interdisciplinary activities in the college

Co-op Awards Committee, Bouvé Representative (to University Wide Committee)
2007

Department of Pharmacy Practice/ School of Pharmacy/Bouvé College

Bouve Co-op Promotion Committee, Chair 2005 to 2008

Bouve Co-op Merit Review Committee 2009-11
 School of Pharmacy Assessment Committee 2005 to present
 Academic Standing Committee 2004 to present (2009 changed to the Academic Affairs Committee)
 Self Study and Reaccreditation Committee for the Fall, 1996 Reaccreditation Visit, Fall 2003 and Fall, 2009 with a full six year accreditation each time
 Professional Affairs Committee
 Curriculum Committee
 Pharmacy Alumni Committee (Faculty liaison) renamed Professional Affairs
 Participated in the various awards presentations, Lilly Leadership Dinner, and Senior Banquet, convocation, and many pharmacy activities throughout the year.
 Pharmacy Career Expo Organizer, held every January as a sponsored activity of the Cooperative Education Program and the Academy of Students of Pharmacy.
 Bouvé College Administrative Committee – represent Cooperative Education at the monthly meetings of the college department chairs, deans and program chairs as the Bouvé Co-op Group Leader 1998 - 2001
 Bouvé Undergraduate Curriculum Committee – Nov. 2000
 Bouvé Semester Co-op Task Force – Nov. 2000
 White Coat Ceremony – organized the program since the inception in 2001 to present

Additional Work Experience

Kindred Hospital (formerly Vencor Hospital), Boston, MA November 1996 - Present
 Per-diem/ part-time/on-call staff pharmacist in a long-term care hospital for ventilator-dependent patients, which allows me to maintain my pharmacy practice skills and integrate real life experiences into the classroom.

Purity Pharmacy, Brockton and Woburn, MA July 1990 - November 1992
 Full-time staff pharmacist in a busy supermarket pharmacy responsible for increasing the customer base through excellent service and patient interactions.

Purity Pharmacy, Peabody, MA November 1992 – June 1996
 Part-time staff pharmacist

The Braintree Hospital, Braintree, MA March 1990 - June 1990
 Consultant to the Director of Pharmacy in performing the first electronic inventory and a Pharmacy Newsletter, as well as staff pharmacist functions

The Cambridge Hospital, Cambridge, MA

Department of Pharmacy Services

Assistant Director of Pharmacy

July 1986 - July 1987

Director of Pharmacy Services

July 1987 - March 1990

Administrative: Responsibilities of the Director of Pharmacy Services include planning, organizing, directing and controlling the delivery of pharmaceutical services in the hospital in accordance with established hospital procedures and policies, and applicable state and federal laws and regulations. Additionally, the administrative aspects of the North Charles Institute for the Addictions Methadone Clinic are included in this position.

Accomplishments:

Initiated pharmacist attending patient rounds with the medical staff to promote proper drug therapy and open communication channels
 Established and chaired the Formulary Committee

Edit and publish a monthly Pharmacy Newsletter highlighting therapeutics and administrative issues to the medical, nursing, and other health professionals. Established a comprehensive Quality Assurance and Drug Usage Review Program. Participated in the Pharmacy section of the implementation of the Meditech Hospital Information System.

Completely revised the Pharmacy Policy and Procedure Manual in preparation for the Spring, 1990 accreditation process of the Joint Commission of Accreditation of Health Care Organizations (JCAHO)

Prepared a comprehensive report for the Hospital Administration for calendar years 1988 and 1989.

Redesigned the security system for the pharmacy to include video monitors, panic buttons, and door lock systems.

Presentations:

Grand Rounds, The Cambridge Hospital, "Medication Discharge Teaching, an Interdisciplinary Responsibility," October 11, 1989

North Cambridge Senior Center, "The Safe Use of Prescription and Over-the-counter Medication," and a Brown Bag Medication Program, June 6, 1989

Somerville Council on Aging - Senior Center, "The Safe Use of Prescription and Over-the-Counter Medications," and a Brown Bag Program, June 28, 1989

Youville Hospital Health Fair, Cambridge, MA, "The Vial-of-Life" and "How to Best Utilize Your Pharmacist," October 21, 1988

Parenteral Nutrition, co-sponsored by Kendall McGaw, January, 1988

"Drug Review of Activase, a New Thrombolytic Agent," co-sponsored by Genetech, November, 1988

Recognition:

The Cambridge Hospital "Pulse Spotlight," highlighting the Pharmacy Newsletter, May, 1988

The Cambridge Hospital Medical Staff Newsletter "Vital Signs," highlighting the Pharmacy Newsletter, May, 1988

The City of Cambridge Department of Human Services Programs - A letter of commendation for the first "Brown Bag Program," June, 1989

The Cambridge Chronicle, Cambridge, MA, Article "Seniors Brown Bag It for Medication Safety," July 27, 1989

The Cambridge Hospital "Pulse" article "New Brown Bag Medication Program for Seniors," August, 1989

The Pharmacy Department First Annual Report for 1988, by John O'Brien, Hospital Administrator and William Arnold, Acting Associate Administrator for Professional Services.

The Pharmacy Newsletter for maintaining a quality publication for over one year by John O'Brien, Hospital Administrator, June, 1989

Committees:

- Clinical Support Quality Review Committee, Chairman
- Formulary Committee, Chairman
- Utilization Management Committee
- Investigational Review Board
- Infection Control Committee
- Hospital Quality Review Committee
- Medical Policy Committee
- Recruitment and Retention Committee
- Management Committee and Planning Group
- Management Support Group

- Product Evaluation and Patient Care Committee, Ad Hoc Member
- Task Forces:
 - Code Cart Review, Chairman
 - AID'S Clinic Planning Group

Medical East Community Health Plan, Braintree, MA August 1983 - July 1986

Staff pharmacist

The first full-time staff pharmacist in a new staff-model HMO pharmacy

Implemented inventory control and management systems for a quickly growing practice.

New England Baptist Hospital, Boston, MA September 1978 - August 1983

Staff pharmacist

Harvard Community Health Plan, Braintree, MA December 1982 - May 1983

Part-time Staff Pharmacist

COMMUNITY SERVICE

Town of Brookline/Region 1 Medical Reserve Corp 2008 – Present

Provide pharmacist service to the town population during times of need including immunizations, beginning with the 2009-10 flu pandemic with the H1N1 and provide seasonal flu shots during town wide clinics every fall

Certified by the Massachusetts Department of Public Health to Immunize Patients

Certified in Homeland Security procedures as a back-up to public safety and hospital personnel during times of local or national crisis.

AWARDS AND RECOGNITION

- American Pharmacists Association Outstanding Achievement as a 1998 APhA/ASP/3M: Partners for a Health Community Award
- The Disability Resource Center Award for exemplary involvement and contribution in support of individuals with disabilities April 5, 2007
- Nominated for the Camp Dresser McKee Award for recognition of extraordinary contributions to cooperative education in 2007
- Massachusetts Pharmacist's Association Nathan Goldberg Award for Outstanding Service to the Profession of Pharmacy, September, 2011

PROFESSIONAL AFFILIATIONS

- Massachusetts Independent Pharmacy Association
- Board of Directors 1984 - Present
- Treasurer 1986 – Present
- Boston Druggists Association – Member since 1980, President 1/2009-1/2012
- Massachusetts Society of Health System Pharmacists
- Massachusetts Pharmacists Association
- Massachusetts Pharmacists Foundation – Board member
- American Society of Health System Pharmacists
- American Pharmacists Association, member and Chapter Advisor, Northeastern University
- American Association of Colleges of Pharmacy
- National Notary Association

CPR Certified: December 2011