

SARAH YOUNG-HONG, MA, CCC-SLP

503 Behrakis Health Sciences Center, 30 Leon Street, Boston, MA 02115

s.younghong@northeastern.edu • 617-373-3046

EDUCATION:

University of Pittsburgh, Pittsburgh, PA	9/2000-8/2002
Masters of Arts in Communication Science and Disorders	
Case Western Reserve University, Cleveland, OH	9/1996- 1/2000
Bachelors of Arts in Communication Disorders	

WORK EXPERIENCE:

Northeastern University, Boston, MA	10/2007-present
<u>Clinic Director of Speech & Language Services</u>	
<u>Clinical Faculty</u>	

Administration:

- Oversee operations of speech and language services at the on-campus outpatient Speech-Language and Hearing Center, including scheduling of 40-60+ weekly clients, development and implementation of specialty clinical programs (e.g., Accent Modification, Aural Rehabilitation Group, Social Skills Group, Reading), and MA DPH/HIPAA compliance
- Provide clinical orientation for graduate students servicing children and adults (ages 2 to 89 years) with a variety of communication disorders in the outpatient setting
- Monitor clinical skill acquisition and clinical program clearance for between 70-98 graduate students annually
- Support 6-10 full- and part-time clinical supervisors/faculty annually, including weekly case management meetings
- Provide oversight and operational training for ~5 administrative staff annually (with professional, work study, and apprenticeship status)
- Manage operational budget, including ongoing preparation of financial metrics and weekly analysis of Center statistics (i.e., volume, revenue, expenses) for department chair
- Supervised a Clinical Fellow (2013-2015), including oversight of documentation, service implementation, and caseload management
- Initiated and concluded application process for pursuit of 3rd party billing status for health insurance reimbursement with Blue Cross Blue Shield, Medicare, and Mass Health, including Center and clinician NPI numbers (2007-2014)
- Oversee compliance with securing physician orders for provision of speech-language services

Clinical Experience & Accomplishments:

- Craft individualized training plans for Accent & Communication Training (ACT)/Accent Modification clients and deliver services on a weekly basis
- Provide clinical supervision for graduate students involved in providing direct therapy services to pediatric and adult clients with a variety of communication disorders, including: global/developmental delay, speech sound delay, language delay, Autism Spectrum Disorder (ASD), speech sound disorders, fluency disorders, aphasia, dyslexia, hearing loss, and dysarthria
- Developed an online Accent Modification screening tool (fall 2014) and screened over 600 international students in the College of Engineering graduate program to facilitate determination of additional needs with regards to use of Mainstream American English

SARAH YOUNG-HONG, MA, CCC-SLP

- Expanded the Accent Modification clinical program in 2013 to provide services for the D'Amore-McKim School of Business at Northeastern University; obtained preliminary outcome measures for ASHA convention poster presentation in November of 2013

Teaching:

- Course instructor of Advanced Clinical Practicum 1 (2007-present), Advanced Clinical Practicum 1 Seminar (2007-present), Introduction to Communication Disorders (2008-2012), Diagnostic Testing in SLP (2010-2013), and co-instructor for Clinical Procedures
- Invited lecture: "Neurologic Speech, Language, and Swallowing Disorders;" presented to Physical Therapy students in Neurological Management II in Bouve College of Health Sciences (annually)

Departmental/College/University Service:

- Member of Bouve College of Health Sciences Committees: Interprofessional Research Education & Practice (iPREP) (2013-present; Chair, 2017-2018); Diversity Task Force & Workload Policy Task Force (2017-2018); Clinical Coordinators (2010-present); Clinical Faculty Development Committee (2013); Ad Hoc Clinical Faculty Development Committee (2013-2014); and Interdisciplinary Committee (2009-2012)
- Organized and facilitated student clinical case conferences, a live "grand-rounds" event (2008- 2012)
- Member of Communication Sciences & Disorders (CSD) Department Committees: Merit (2009-present); Curriculum (2008-present; Chair: 2015-present); Admissions (2011-present); Continuing Education (2011-2013); Chair Search (2017); Faculty Search (2016-2017); Clinical Faculty Search (2010; 2017)
- Interim Undergraduate Program Director (2011), overseeing the curriculum and matriculation of approximately 75 students, including implementation of curriculum changes to facilitate greater involvement in departmental courses each semester

Riverside Early Intervention, Needham, MA

12/2003-2/2005; 5/2015-present

Speech-Language Pathologist

- Provide individual speech and language therapy for a variety of disorders types (e.g. hearing impairment, ASD, global developmental delays, apraxia, articulation, language delay, cleft palate), in children ages birth to three, in the home and/or clinic settings
- Actively engage in a child- and parent-centered approach through team communication and collaboration

Aegis Therapies, Boston, MA

6/2015-11/2015

Per Diem Speech-Language Pathologist

- Provide coverage at three skilled nursing facilities in the Boston area to ensure continuity of care to patients with a variety of communication and swallowing disorders

Kindred Healthcare/Rehabcare, Boston, MA

2008, 2013-2014

Per Diem Speech-Language Pathologist

- Provided evaluation and therapy services (dysphasia, language, cognition) in skilled nursing facilities, abiding by agency and healthcare regulations, to maintain or improve patient quality of life

Genesis Healthcare, Boston, MA

2008

Per Diem Speech-Language Pathologist

- Provided evaluation and therapy services (dysphagia, language, cognition) to patients in area skilled nursing facilities to facilitate maintained or improved quality of life

SARAH YOUNG-HONG, MA, CCC-SLP

Northeastern University, Boston, MA

1/2007-5/2007

Adjunct Lecturer

- Provided graduate level instruction in the area of Speech Science
- Illustrated application of academic material based on clinical experience

Easter Seals of Massachusetts, Worcester, MA

7/2005-10/2007

Clinical Director

- Supervised and mentored a 30+ multidisciplinary team of Boston-based therapists, providing both administrative and clinical supports in the pediatric and adult/geriatric settings
- Developed networking programs to enhance employees' critical thinking, clinical skills, and ensure client-centered implementation and consideration of evidence-based practice
- Provided CFY supervision and oversaw CFY supervision provided by SLP staff
- Co-authored 2006-2008 budgets; provided fiscal management to maximize financial outcomes
- Initiated contract negotiations, organized clinical placements, and ensured building and maintenance of client/contract relationships for continued business

Easter Seals of Massachusetts, Worcester, MA

8/2003-10/2008

Speech-Language Pathologist

- Evaluated and provided school speech/language intervention to children, grades K-12; utilized e-Sped for IEP reporting
- Delivered in-home oral motor, speech, and language services via augmentative modalities to elementary school children with multiple medical complications/diagnoses
- Performed speech, language, cognition, pragmatic, and swallowing interventions for the geriatric population in skilled nursing facilities and adults in Day Habilitation programs
- Implemented group and individual speech, language and feeding therapy to children ages 5-22 with significant medical and physical involvement in the hospital day-school setting

Baldwin Health Center, Pittsburgh, PA

10/2002-6/2003

Speech-Language Pathologist, Clinical Fellow

- Functioned as a dynamic interdisciplinary therapist for a 200-bed skilled nursing facility specializing in rehabilitation services
- Evaluated and provided services for a progressive caseload of residents in need of swallowing, speech, and cognitive therapy while executing documentation and billing procedures in compliance with Medicare and HMO regulations

RESEARCH EXPERIENCE:

Children's Hospital of Pittsburgh, Oakland, Pittsburgh, PA

9/2001-10/2002

Speech-Language Pathologist; Research Assistant

- Performed a formal diagnostic testing protocol with individual subjects
- Conducted narrow transcriptions of audio taped transcripts of children's language samples as part of an Otitis Media study to evaluate the impact of middle ear infections on language acquisition

University of Pittsburgh, Pittsburgh, PA

11/2000-9/2002

Fluency Laboratory Assistant

- Orthographically transcribed videotaped spontaneous language samples of young children

SARAH YOUNG-HONG, MA, CCC-SLP

- Evaluated the rate, accuracy, and fluency of children's utterances using a Computerized Speech Lab (CSL) machine

PROFESSIONAL QUALIFICATIONS/CERTIFICATIONS:

American Speech-Language and Hearing Association Membership (#12061811)
Massachusetts SLP Licensure (#6199)
Accent Modification Specialist
VitalStim Certification
Lee Silverman Voice Therapy (LSVT) Certification
CPR Certification (valid through 2019)

CONTINUING EDUCATION:

2017:

- Best Practices in Clinical Supervision
- Introduction to PROMPT Technique
- Diagnosis and Management of Childhood Apraxia of Speech (CAS)

2016:

- ASHA Convention
- An Early Intervention Speech-Language Pathologist CE Event
- Using Lingraphica Speech Generating Devices, Apps and Therapy: An Introductory In-Service

2015:

- Current Research in the CSD Department
- Fall 2015 NE Council of Clinic Directors in Communication Sciences/Disorders
- ICD-10 for Speech Therapy Services
- Accent Programs Unique to the Medical Community

2014:

- Current Trends in Motor Speech Disorders

2013:

- Hearing Loss and Healthy Aging: A Public Health Perspective
- Applying the iPad in Speech-Language Pathology

2012:

- Consensus Conference on a Post-Entry Clinical/Professional Doctorate in SLP
- Accent Modification Seminar
- Innovative Technologies for the Study of Autism Spectrum Disorders

2011:

- Outside the Box iPad for SLPs: Applications Through a Language Lens
- When Life Hands You Lemons, Squirt Back

2010:

- Auditory-Linguistic Processing Disorders in Children
- Reading with TLC: Lively Letters and Sight Words You Can See

2008:

- ASHA Convention
- Supporting Clinical Decisions in Phonology with EBP
- Speech Pathology Summit

SARAH YOUNG-HONG, MA, CCC-SLP

- Learning Styles: Implications for Clinical Education
- Developing Competency in Supervision

2007:

- ASHA Convention
- Providing Dysphagia Services in a Skilled Nursing Facility: Current Challenges and Solutions

2006:

- LSVT Certification
- Assessment of Bilingual Language Learners—Language Disorder or Difference
- VitalStim—Making it Work

2004:

- MBS: The Clear Picture
- VitalStim Therapy Certification
- Autism Spectrum Disorders: From Characteristics to Interventions
- Advanced Boardmaker Workshop

2003:

- Improving Clinical Documentation Skills